



GROUP CONDUCT AGREEMENT

These guidelines have been drawn up to ensure that ALL guests within our Hotels enjoy a most relaxing and peaceful stay including you and your party. We understand that the majority of guests are respectful however at times alcohol can cause issues with a minority or persons.

We expect all our guests to behave in a respectful manner. We operate a **NO TOLERANCE** policy to disturbance affecting other guest's stays and our staff. You are here to enjoy your stay with us and we respectfully ask you to observe the following:

- **BOND** Each guest is required to pre-authorise £100.00 onto a credit/debit card upon arrival.
- Excessive noise and disruption are prohibited.
- **BEHAVIOUR** Obscene language and behaviour will result in your early departure.
- **DRESS** appropriately - there are no dress restrictions however guests are asked to refrain from walking around the hotel in swimwear and we request when dining with us for dinner, that footwear, top with sleeves and long trousers are worn.
- **POOL** Leisure Facilities including outdoor pools are closed between the hours of 9.00pm and 8.00am
- Removal, damage or displacement of any Hotel property will result in forfeit of your bond.

Failure to adhere to ANY of the above guidelines will result in the IMMEDIATE removal of your whole group from the Hotel without any financial re-imbursement or refund. Any loss of revenue due to early departures or refunds/compensation to other guests, damage to the Hotel or Fire extinguishers will result in the forfeit of your **£100 bond** payment and involvement of the authorities.

Please sign below to state that you have read, understood and agree to the above conditions, we wish you a pleasant stay:

SIGNATURE

ROOM NUMBER

DATE

