

#### Terms and Conditions (T&C) of Stay at the Gorczowski Hotel\*\*\*\*\*

1. These Regulations apply to all persons staying at the Gorczowski Hotel\*\*\*\*\* in Chorzów, 35 Stefana Batorego Street.
2. The receptionists at the front desk are our Guests' attendants, phone ext. 01.
3. Payment for the stay is collected on the Guest's arrival to the Gorczowski Hotel\*\*\*\*\*.
4. In case of cancellation of a Guest's stay at the hotel before the check-out time, the fee for the given day is not refundable.
5. If the Guest books a room and does not show up by 6 p.m. on the day of booking, the hotel reserves the right to release the room without notifying the Guest thereof or, if the hotel has the Guest's payment card number, to charge the Guest for one night.
6. To check in it is necessary for the Guest to fill in the Guest Card issued at the hotel reception desk.
7. A room in the Gorczowski Hotel is rented per night.
8. A hotel night starts at 3 p.m. and ends at 12 p.m. the following day.
9. If a guest has not specified the length of their stay when booking a room, it is assumed that the room is rented for one night.
10. If a guest wishes to extend their stay beyond the time specified upon arrival, they should notify the reception desk no later than by 10 a.m. on the originally planned check-out day.
11. Staying in a room after 12 p.m. on the departure day is regarded as the continuation of stay.
12. The Hotel takes into account requests for extending a guest's stay, subject to room availability.
13. The Hotel provides services in accordance with its category and standard.
14. The Hotel is obliged to ensure: the conditions of full and unrestricted rest of the Guest, safety of the stay, including maintaining the secrecy of information about the Guest, professional and courteous service.
15. At a request of the Guest, the Hotel provides the following services free of charge: providing information related to the stay and trip, wake-up call at the appointed time, storing money and valuables in the safe during the Guest's stay, and storing luggage of the Guest registered in the hotel.
16. The Guest should report to the reception desk any damage immediately after its discovery.
17. Liability of the Hotel for a loss or damage to any money, securities, valuables or items of scientific or artistic merit is limited if the items have not been placed in deposit at the reception desk.
18. The Hotel reserves the right to refuse to accept items of high value or large sums of money for hotel deposit.
19. The Hotel shall not be liable for damage or loss of a car or other vehicle belonging to a Guest that was not in the hotel parking lot.
20. The hotel Guest will be held liable for any damage to the hotel technical equipment or furnishings resulting from their actions or actions of their visitors.
21. Each time the Guest leaves the room, they should shut the windows, turn off the TV, turn off the lights, close the water system taps, check if the door is locked, and leave the door card at the reception desk.
22. The Hotel charges a fee of PLN 50.00 for losing the door card.
23. A hotel Guest cannot make the room available to third persons, even if the period for which the Guest paid has not ended.
24. Smoking tobacco products or electronic cigarettes in hotel rooms, corridor, staircase, restaurant and reception hall is forbidden. The fine for smoking is PLN 500.00.

25. The Hotel will charge the Guest for the devastation of a room with an amount equivalent to the price of renting the room for the period of time the room is excluded from commercial service.
26. It is not allowed to keep dangerous items, weapons or ammunition in the hotel room.
27. Visitors who are not checked in can stay in a hotel room from 7 a.m. to 10 p.m.
28. The Hotel's curfew is from 10 p.m. to 7 a.m.
29. Using coil heaters, electric kettles and other similar devices that do not constitute room equipment is prohibited due to fire safety. This provision does not refer to chargers and computer power supplies.
30. The Hotel may refuse to accommodate a Guest who during their previous stay grossly violated the Rules by causing damage to hotel or other Guest's property, or damage to others, or otherwise disturbed the Guests or interfered with the operation of the Hotel. Such a person is obliged to immediately comply with the demands of the hotel staff, in particular to pay for the damage and destruction made, and leave the hotel premises.
31. Personal items left in a room by a Guest after check-out will be returned to them at an address provided by email. If no such instruction is received, the Hotel will store these items for 3 months.
32. The parking lot at the Hotel is unguarded.
33. The hotel has a video surveillance system in place, which is used to improve the safety of hotel guests. Surveillance data is stored for 7 days and may be shared only at a request of the relevant services.
34. The Guest agrees to issue a VAT invoice without their signature.
35. The Gorczowski Hotel\*\*\*\* provides a TV set free of charge for private use for the duration of the stay, and the Guest borrows it for their own personal use.
36. The hotel is not responsible for photos taken at the Hotel and shared on the Internet by outsiders not connected with the Hotel.
37. Personal data
  - In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, we inform you that the data controller is Jaekel-Bud-Tech Gorczowski sp.k, ul. Tęczowa 23, 41-500 Chorzów, NIP (Taxpayer's Id. No.): 627 10 86 577
  - Personal data is processed for the purpose of providing accommodation, provision of hotel and catering services and, in the case of consent, for marketing purposes.
  - Data collected for the purposes of the aforementioned services will be processed for the period specified in the provisions of law, and in the case of data collected on the basis of consent - until its revocation.
  - You have the right to access and correct your personal data, the right to data portability and the right to receive its copy.
  - Your data may be shared with the following recipients: transportation companies, cab companies (taxis ordered by the Guest), companies providing lawyer's services, etc.
  - In case of finding that the personal data is stored unlawfully, you have the right to lodge a complaint to the President of the Office for Personal Data Protection (PUODO).
  - Contact with the person responsible for data protection is possible at the company's headquarters.
38. The court competent to settle disputes between the hotel Guest and the Hotel is the court having jurisdiction over the Gorczowski Hotel\*\*\*\*.