
CRYSTAL
MOUNTAIN



REGULATIONS
DR IRENA ERIS BEAUTY PARTNER

Regulations for using the services of Dr Irena Eris Beauty Partner Salon at Crystal Mountain Hotel in Wisła

Dear Visitors, the following regulations have been created out of concern for your comfort and safety at Dr Irena Eris Beauty Partner Beauty Salon.

1. Dr Irena Eris Beauty Partner salon at Crystal Mountain Hotel in Wisła is open daily from 10:00 am to 10:00 pm.
2. Dr Irena Eris Beauty Partner salon is a zone of silence and relaxation. To ensure your full comfort, please do not use cameras and mobile phones in a mode other than muted.
3. For the sake of your safety, please wear protective masks at the reception and in the lounge area. We encourage you to use the hand disinfection stations that you will find in the facility. Please keep a safe distance of two metres from other guests.
4. At Dr Irena Eris Beauty Partner Salon, it is forbidden to:
 - smoke cigarettes and e-cigarettes
 - bring in pets
 - have loud conversations
5. The full range of services can be used by persons who have attained 18 years of age. It is allowed to use selected treatments for persons over 12 years of age. A prerequisite is the written consent of the legal guardian and the direct care of an adult in the facility.
6. Please report to the reception of Dr Irena Eris Beauty Partner Salon 10 minutes before the planned procedure in order to fill out the Patient Card.
7. In case of being late, the time of delay is deducted from the total treatment time. In the event of a delay of more than 15 minutes, the staff reserves the right to cancel the booking and to charge the Guest's account with the full price of the service.
8. You can cancel your booking free of charge six hours before the scheduled date of the procedure. If you cancel your booking with less than six hours' notice, you will be charged the full amount of the selected treatment.
9. The staff is not responsible for items left in cabinets or other places in Dr Irena Eris Beauty Partner Salon.
10. You can give an instruction to transfer the charge to the room in which you are registered. The bill will be settled on the day of your departure from the Hotel.
11. Only people using the services of Crystal Mountain Hotel and the staff of Crystal Mountain Hotel are allowed in Dr Irena Eris Beauty Partner Salon.

