

\*\*\*\*\*  
CRYSTAL  
MOUNTAIN



**PLAYGROUND**  
REGULATIONS

## REGULATIONS OF THE KIDS CLUB PLAYROOM

1. Kids Club playroom at Crystal Mountain\*\*\*\*\* hotel in Wisła at ul. Bukowa 19A is managed by WISŁA MOUNTAIN RESORT OPERATOR spółka z ograniczoną odpowiedzialnością spółka komandytowa with its registered office in Warsaw (00-023) at ul. Widok 8 (KRS [National Court Register Number]: 0000678720).
2. The playroom is intended for children of Crystal Mountain guests between the age of 3 and 14.
3. A child may stay in the playroom and use the playroom equipment only under the supervision of an adult guardian. The guardian is responsible for the safety and should take care over his/her child during their stay in the playroom. The guardian should ensure that the child uses attractions in the playroom that are adequate to his/her age and level of development.
4. The playroom cannot be used by children who may pose a threat to the health or safety of other people staying in the playroom. For epidemiological reasons, children and adults who are carriers of infectious diseases, viral and bacterial infections, and people with visible disease symptoms (increased temperature, cough, runny nose and others) are not allowed to stay in the playroom.
5. The child's guardians should ensure that the child adheres to the safety rules when using the playroom devices and equipment and does not behave in a manner that endangers the safety of other children, e.g. by pushing, pulling, etc., or maliciously disturbing other children in using the playroom.
6. Before entering the playroom, a child should remove all items that may pose a threat, e.g. chains, pendants, bracelets, earrings, etc. A child should not have valuables with him/her. A child's long hair must be pinned up. In addition, before entering the playroom all persons are required to remove footwear and outerwear. For hygienic reasons, playroom must not be entered barefoot
7. All equipment and devices (toys, games, machines, and other additional equipment) used to play in the playroom should be used in accordance with their intended purpose, with special care and the highest degree of safety.
8. In particular, it is forbidden to climb elements of the playroom that are not intended for play, including tables and chairs, jump from devices and climb them from the side that is not used for this purpose. Moreover, it is forbidden to destroy and contaminate structures, toys, walls, and elements of decor.
9. It is not allowed to take toys and elements of the playroom equipment outside the playroom.
10. Due to the risk of choking, children cannot chew gum or eat sweets in the playroom.
11. It is forbidden to eat or drink when staying in the playroom. It is forbidden to consume alcohol, smoke tobacco or tobacco products (including e-cigarettes) and use abusive substances. People under the influence of alcohol or drugs are not allowed to stay in the playroom.
12. Pets are not allowed in the playroom.
13. People who persistently and despite reminders from Crystal Mountain staff do not comply with regulations of the playroom, may be asked to leave the playroom by the hotel staff.
14. People staying in the playroom are obliged to maintain order and cleanliness.
15. Guardians of children should immediately report any defects or malfunctions to the playroom devices or equipment at the Crystal Mountain reception desk.
16. Any damages, accidents or hazardous events should be promptly reported to the Crystal Mountain reception desk. Any items found in the playroom must be handed over to the Crystal Mountain reception desk.
17. For safety reasons, the playroom can be monitored with surveillance cameras. The controller of personal data is the company indicated in point 1. The purpose of processing personal data, i.e. the image of people staying in the playroom, is to ensure the safety of people in the playroom, protect property and defend against claims or pursue claims, which is the legitimate interests of the controller specified in art. 6(1)(f) of GDPR. Further information on the rules of using video monitoring in the hotel can be found in the hotel's regulations and separate information on monitoring, available e.g. at the Crystal Mountain reception desk and in each hotel room.
18. These regulations are available at the entrance to the playroom, as well as at the Crystal Mountain reception desk and in each hotel room.
19. These regulations are valid from January 1, 2021.