

REGULATIONS OF THE WELLNESS AREA

The Regulations specify the rules of using and staying in the Wellness zone. To Wellness zone belong: swimming pool, paddling pool for children, jacuzzi, saunas, salt cave, Kneipp path, showers, men's locker room and women's locker room. The Regulations apply to all Guests staying within the Wellness Zone in the Beskid Balneo Medical Resort & SPA Hotel****.

The entity managing the Hotel Beskid Balneo Medical Resort & SPA**** is BESKID SP. z o.o., ul. Zagrody 8, 33- 350 Piwniczna- Zdrój, KRS number: 0000120801.

Valid opening hours of Wellness & SPA Zone are available at the Main Reception Hotel Main Reception.

1. Before entering the Wellness Zone, it is necessary to read the current regulations of the Wellness Zone, the Sauna and Pool Area and the Salt Cave. Staying within the Wellness Zone or using the services of the Wellness Zone confirms that you have read and agree to comply with these Regulations.
2. You may stay in the Wellness zone only during its opening hours.
3. Bringing in sound and image recording devices and recording sound or image is possible only with the consent of the Hotel Reception. It is forbidden to record images of other guests without their consent.
4. Wellness zone is a zone of silence. In the interest of your relaxation, please do not bring mobile phones.
5. Guests from outside the hotel can use the Wellness Area for an appropriate fee, paid before entering the facility according to the valid price list available at the Spa Reception.
6. The use of the cloakroom (changing room) of the facility and clothes lockers is compulsory for external users. Hotel Guests prepare to enter the Wellness Zone in their rooms.
7. Staying in and around the changing rooms is only permitted for the purpose of changing clothes. The user (Visitor) is obliged to store all items left in the cloakroom in clothing lockers.
8. Clothes lockers are designed for storing clothes only. For storing money, jewellery and any other valuables there is a safe deposit box at the main reception of the hotel. Leaving valuables outside the designated safe is at the risk of the User (Visitor).
9. Minors under 18 may use the Wellness Zone only under adult supervision.
10. Guests from outside the hotel are required to show ID and complete a registration card.

11. The Hotel is not responsible for items left in the Wellness area.
12. Before using the Wellness zone. Valuables must be deposited at the Hotel Main Reception.
13. Persons in the state indicating the consumption of alcohol or other intoxicants will be expelled from the Wellness Zone.
14. Swimwear and changing shoes are compulsory in the Wellness Zone.
15. It is the duty of every user of the Wellness Zone to have a towel.
16. Guests outside the hotel can rent a towel for a mandatory fee.
17. Please avoid heavy meals one hour before you plan to enter the Swimming Pool Area and the Sauna Area.
18. Before entering the Wellness Zone, you must take a shower.
19. In the sauna, sit or lie down only on towels so that your body does not come into contact with the ground.
20. The sauna may not be used by persons whose health does not permit it.
 21. Within the Wellness Zone it is forbidden to:
 - a. smoke cigarettes (including e-cigarettes), consume alcohol or other intoxicants,
 - b. create situations threatening the safety of persons present there, e.g.: running, drowning, jumping into water, hanging on ladders,
 - c. make noise and disturb others,
 - d. to use rescue and swimming equipment for purposes other than its intended use,
 - e. bring in animals,
 - f. wear footwear not intended for this purpose,
 - g. throw any objects into the water that are not intended for that purpose,
 - h. destroy equipment, touch or tamper with devices,
 - i. pollute the pool water,
 - j. to bring in own smells and aromas,
 - k. to cool down after the sauna in the pool or jacuzzi pool
 - l. to behave in a manner generally regarded as obscene or offensive,
 - m. spitting, chewing gum and any other avoidable attempt to pollute the pool and water,
 - n. reservation of deck chairs,

22. Persons violating public order, sanitary regulations, the rules and regulations or disobeying the instructions of the staff will be expelled from the Wellness Zone area.
23. People with unstable health conditions should use the attractions with special care or after consulting their doctor.
24. The hotel cannot be held responsible for deterioration of health through inappropriate, unsuitable use of the attractions.
25. If you feel unwell, leave the Wellness Area immediately and inform the staff if necessary.
26. Persons using the Wellness Zone are obliged to strictly observe the instructions of the facility staff.
27. Material liability for damage caused shall be borne by the person responsible for the destruction or damage to the equipment.
28. Minors who damage equipment or facilities are the responsibility of their legal guardians.
29. The hotel is not responsible for accidents caused by failure to observe the regulations.
30. In matters of dispute, not specified by these regulations, the legal provisions of the Civil Code shall apply.
31. For contamination of the water in the pool or jacuzzi, the guest will be charged for its replacement. In the case of minors, this will be the responsibility of their guardian.