



INVITATIONS / VOUCHERS / PASSES

1. Invitations/vouchers/gift passes of ARTIS Hotel & SPA can be purchased at the SPA Reception: Sitaniec 1, 22-400 Zamość.
2. ARTIS Hotel & SPA Promotional Vouchers can be won in a competition, draw, received as part of cooperation.
3. At the buyer's request, the invitation/voucher/pass may be sent electronically.
4. The recipient is obliged to book the date of the visit in advance by phone or e-mail.
5. Gift and promotional invitations/vouchers may be personal or nameless. At the request of the person buying, the value of the gift does not have to be disclosed in the content.
6. Invitations/vouchers/personal passes cannot be transferred to another person.
7. A valid invitation/voucher/gift and promotional pass shall have its own identification number, stamp and signature of the issuing person.
8. The invitation/voucher/pass shows: treatments/services or a specific amount to be used for services/treatments. At the request of the person buying, the value of the gift does not have to be disclosed in the content.
9. The period of validity of the invitation/voucher/pass is specified in detail on its form.
10. Invitation/voucher/gift and promotional pass entitles you to use the services at ARTIS Hotel & SPA in accordance with the applicable price list and the value of your pass, and in accordance with the applicable regulations.
11. The invitation/voucher/gift pass entitles its holder to exchange for the services listed therein offered at ARTIS Hotel & SPA.
12. The invitation/voucher/promotional pass cannot be exchanged for other treatments, services, cosmetics or cash.
13. Invitation/voucher/gift and promotional pass are non-refundable and non-exchangeable for cash.

14. It is not possible to spend change in cash from the pass, which amounts to an amount higher than the value of the services used.

15. According to the wishes, the recipient may pay extra to the pass if the value of the services he wants to use is higher than the value of the invitation / voucher / pass.

16. In exceptional situations, it is possible to extend the validity of invitations / vouchers after prior consultation with the manager or manager of the SPA.

17. If the offer specified in the invitation/voucher/gift pass cannot be implemented, due to the occurrence of health contraindications, after consultation with an ARTIS SPA & Wellness specialist, it is possible to exchange - in a similar, but not higher amount.

18. The implementation of invitations / vouchers / passes may not be combined with promotions and other discounts.

19. These Regulations are an integral part of invitations/vouchers/gift and promotional passes. When placing an order, before the implementation of invitations / vouchers / passes, the Buyer or the Recipient declares that he has read its content and accepts it in full. The Regulations are available at the SPA Reception as well as on the ARTIS Hotel & SPA website.